



December 29, 2014  
For Immediate Release  
Village Manager's Office

## Commuters Can Park and Pay By Phone

The Village of Deerfield is proud to announce that beginning January 5, 2015, a new mobile payment parking option will allow daily fee parkers at the Downtown Deerfield Metra Station the convenience of skipping the trip to the pay boxes and paying for parking directly from their mobile phones.

To utilize the new service, smart phone customers can download and register the Passport Parking app from the Apple Store for iPhones or Google Play for Android users. One can also register for the service online at [passportparking.com/park](http://passportparking.com/park), via Facebook, or by calling the local number listed on the signage postage at the daily fee parking lots. Users will then be sent a verification code that will allow them to finalize the process.

 <b>Pay by App</b>	Available for download on iOS and Android devices, the PassportParking app is the most popular Mobile Pay option
 <b>Pay by Voice</b>	No need for a smart phone! With Pay by Voice and Pay by Text options, Passport Mobile Pay provides greater accessibility to users.
 <b>Pay by Text</b>	

Daily parkers in Deerfield will enter Zone Number 945, and the number of their parking space. Users will be required to load a minimum of \$20.00 onto their account before using the pay-by-phone option. Parkers that register for a Passport Parking account between January 5 and January 16 will receive one free parking session.

The ease and convenience of the mobile app also allows parkers to easily add or update payment card details, manage notification and receipt options and contact customer support for any additional help. The cash payment boxes will also remain in place for those users that prefer to continue to deposit cash. Residents are reminded free parking is available Saturdays and Sundays, and after 10 a.m. on weekdays. No parking is permitted from 2 a.m. – 6 a.m. Parking hours, rules and regulations will remain unchanged.

However, the daily fee parking rate for all Village of Deerfield downtown commuter parking lots was raised from \$1.50 to \$2.00, effective January 1, 2015. This is the first increase in this fee since 2004. Parking fees must cover the expenses associated with operating and maintaining the parking facilities servicing the Downtown Deerfield Metra Station, which have continued to increase. The money collected from parking sales is used strictly for parking-related expenses including maintenance and repair, lighting, signage and administrative costs.

Thank you for your continuing patronage and we look forward to providing you high-quality service.

For more information, please call the Village Manager's Office at 847-719-7400.

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Released by the Village Manager's Office  
Contact: Andrew Lichterman, Assistant to the Village Manager  
847.719.7400

Introducing



Village of Deerfield



# PassportParking

## MobilePay

Deerfield now makes it quick and easy to pay for parking using your mobile phone. Conveniently pay for parking on the go or from the comfort of your own vehicle.

## Benefits for the Deerfield Community

**\$ Eliminates the need for cash**  
Never worry about finding money for parking again

**i Receive reminders**  
Get a text message or push notification before your parking session expires

**🕒 Start parking sessions anywhere**  
In a rush? Use the app on the go!

**📄 View or print parking receipts**  
Keep track of your parking payments or print your receipts using the PassportParking website

**🏪 Save money on parking**  
Find local businesses that offer discounted parking

**🔒 Secure payment**  
All data is encrypted to ensure safe and secure payment

## Sign Up Now for Passport Mobile Pay!

Whether you're registering beforehand or when you're **on-site**, signing up for Passport's Mobile Pay service is easy with one of these free options:



**Download the  
PassportParking app**



**Register at  
m.ppprk.com**

After setting up your account, you can immediately start using the system from your mobile phone!

# Paying for Parking is a Breeze!



Once you're registered, you're ready to get parked! All you need to do is:

- 1 Enter the Zone Number on local signage
- 2 Enter your Space Number
- 3 Enter the amount of time you'd like to park

Now you're all set to get on your way. Don't forget that with the mobile app or the voice system, you can extend parking remotely — without returning to the parking lot!

**Look for these Passport signs posted around Deerfield**

## Frequently Asked Questions

### What costs are associated with Passport Mobile Pay?

Registering for PassportParking Mobile Pay is free of charge. Usual parking rates still apply.

### Is it safe to do a credit card transaction over the phone or on an app?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

### Do I get a receipt?

Yes. All transactions can be viewed by logging into your Passport Mobile Pay account. You also have the option of receiving receipts by email or simply printing directly from your account.

### How does the Parking Enforcement know that I have paid through PassportParking Mobile Pay?

Once you pay with Passport Mobile Pay, the zone and space information that you enter is immediately sent to the parking enforcement's monitoring system.

### What if I get a ticket after paying with PassportParking Mobile Pay?

Passport does not own, manage or enforce parking facilities. We don't issue citations and we can't overturn them for you. Don't worry though, you can find your receipt online from your Account Management page at [www.ppprk.com/park](http://www.ppprk.com/park). Follow the instructions on the citation to begin your appeal or call our Helpdesk for information on contacting the owner/operator.

## Contact

**Village of Deerfield**  
850 Waukegan Road  
Deerfield, IL 60015  
(847)836-7000

**PassportParking, Inc.**  
Helpdesk  
[support@passportparking.com](mailto:support@passportparking.com)  
(704) 837-8066